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**JAMES W.
TRUDAUCHZ Jr.**

Member Since May 2019

jtrudauchz@outlook.com

CITY

5486 S. Alamo Street Code #957. Simi Valley;
Santa Sussana,

STATE

CA. 93063-8698

ZIP CODE

93063-8698

PHONE

Your profile is based on information provided when you created this account or verified your identity.

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Document received by the CA Supreme Court.

Request #947365: How would you rate the support you received?

ID.me Member Support <help@id.me>

Sun 11/10/2019 12:04 PM

To: Jtrudauchz <jtrudauchz@outlook.com>

Hello!

Thank you for contacting ID.me! Taking care of our members is our top priority and we'd love to hear your opinion of the level of customer service that you received from our Member Support Representatives. If you did not receive our original response or your question was not answered to your satisfaction please reply to this email and we will be happy to further assist you in resolving your issue.

The response you send will be used to improve our processes and procedures so that we can work to provide our members with the best customer service possible! Please keep in mind you are only reviewing ID.me and not any further customer service that may have been provided by one of our partners.

Note: If you did not receive our original response or your question was not answered to your satisfaction please reply to this email before providing your feedback. We will be happy to further assist you in resolving your issue.

If you don't mind, please take a moment to answer one simple question by clicking either link below:

How would you rate the support you received?

This ticket has been rated as Good, I'm satisfied

[You may still change your rating or comment.](#)

Here's a recap of the conversation between you and Wallissa:

Wallissa M. (ID.me)

Oct 28, 1:00 PM EDT

Hello,

Thank you for contacting ID.me! From what I can see, you've successfully completed the ID.me portion of the [California DMV Electronic Driver License and Identification Card \(ID\) Application](#). We at ID.me cannot access your DMV application, view appointments, etc.; we only have access to view the ID.me account created to access the DMV website.

If you have any concerns regarding your DMV application, The California DMV website transaction support team can be reached at 1-877-563-5213.

Note: After you complete your application you should have received a confirmation code in your email from the California Department of Motor Vehicles. A DMV employee can retrieve your electronic application once you submit the application. The application will be saved for 12 months after the last modification.

Document received by the CA Supreme Court.

REF: Frequently Asked Questions.

We apologize for any inconvenience. If I can help with anything else, please feel free to let me know.

Warm regards,

Wallissa

Member Support Associate
ID.me, Inc.

ID.me Support | ID.me | Twitter | Facebook

Veterans Get Secure Single-Sign On for Benefits

President's National Strategy for Trusted Identities in Cyberspace

Building the Trust Graph

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Jtrudauchz

Oct 25, 4:58 PM EDT

10-25-2019 PLEASE BE ADVISED THAT I AM ATTACHING AN AUFFICZAL PDF.DOC.FILE. DOCUMENT FROM DMV.CA.GOV; GENERIEATED ACCOUNT; PETITIONED APPLICATION FOR RENEWAL OF MY IDENTIFICATION; DRIVER LICENCE CA #C331807 & INCLUDES AUTHARIZATIONS & I; 2 CREDENTIALS; EAUNIVERSAL IDENTITY VERIFICATION -VIA- GBN; GOVERNMENT DEPARTMENT OF CUESTOMS ITINI#331-807-978-481;PASSPORT#J9EFF8FRA47U. DOCUMENT SCRIPT ONLY. WITH ALL TRANSACTION CONFIRMATION RECIEPT'S. I WILL MAIL DMV.CA.GOV -VIA- FED-EX DELIVERY MY PAPER APPLICATION FOR RENEWAL ON 11-7-2019 & SHOULD RECIEVE IT WITHIN 5-7 BUESSINESS DAYS FOR DELIVERY TO MY MAILING ADDRESS. THATNKYOU. SINCERELY. SWORN FORAM. JAMES W. TRUDAUCHZ Jr.

Attachment(s)

ID.ME MY ACCOUNT DMV.CA.GOV; RE-NEWAL ID;DRIVER LICENCE..pdf

Real Difference Between REAL ID and Federal Non-Compliant.pdf

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[OLO3EP-6W9Z]